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## Warranty: Floor/Wall Tiles

Cork tiles are a natural product produced from the renewable bark of the Cork Oak tree. Because it is a natural product, color shades will vary from tile to tile. This is a natural occurrence. We believe the shade variations enhance the beauty of the floor and therefore one of the reasons for selecting cork flooring.

### IMPORTANT

Please layout tiles (dry lay) before gluing or permanently installing to ensure that you are satisfied with the look of these shade variances. Once the tiles are installed they cannot be returned.

Variations in color, thickness, and tile size are natural attributes of cork. These characteristics should not impede installation provided they are known and acknowledged by the installer. Our warranty covers tile defects but not installation problems. We suggest installers become familiarized with our installation instructions prior to installing the tiles.

If you have any questions or concerns, please do not hesitate to contact us at:

iCork Floor LLC Toll Free: 1-888-988-2675

info@icorkfloor.com <http://www.icorkfloor.com>)

All Forna products are carefully inspected prior to shipping. Final inspection and approval are the customer's responsibility. Patterns and colors must be verified as correct before installation. Claims cannot be accepted for installation of incorrect material(s).

warrants for a period of ten (10) years after shipment that its' cork floor tiles and wall tiles are free from manufacturing defects.

### THIS WARRANTY DOES NOT COVER:

1. Workmanship of installation
2. Dissatisfaction, problems or damage due to improper installation
3. Damage due to accident or abuse

4. Dissatisfaction, problems or damage due to irregularities caused by the subfloor including, but not limited to hydrostatic pressure in the subfloor
5. Dissatisfaction based upon shade or color variations in the tiles.

THE WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR PURPOSE OR OTHER WARRANTY OF QUALITY, WHETHER EXPRESSED OR IMPLIED, AND ALL OTHER LIABILITIES AND OBLIGATIONS ON THE PART OF FORNA CORK.

#### **LIMITATION OF LIABILITY:**

The buyer's sole and exclusive remedy against Forna Cork shall be, at the option of Forna Cork, replacement of the defective material or refund of the purchase price of the floor tile. In no case will Forna Cork be liable for labor to remove and/or reinstall its' cork floor tile and/or cork wall tiles. In no event shall Forna Cork be liable for direct, indirect, general, special, incidental, consequential or other damages of any kind whatsoever, regardless of the causes of such damage.

For the purpose of this Warranty, the names Forna Cork, ICork Floor LLC shall be considered interchangeable and therefore the warranty is applicable to any one or all of those named.